Course FACT SHEET

Level 3 Award in Health and Safety for Marks & Spencer Fire, Health and Safety

Officers

3 Day

(+ 6 hours' pre-course work with workbook)



Overview

This programme is aimed at learners who are to undertake the role of a Fire, Health and Safety Officer within Marks & Spencer. It covers health and safety information that is relevant to the role and prepares the learner to be able to undertake the role of a Fire, Health and Safety Officer on return to their normal place of work.

Pre-Work

Prior to the commencement of the course, learners must have completed the pre-course book A Question of Health and Safety (Level 3). This pre-course work must be signed off by a Store Manager and should then be presented to the trainer on the first day of the course. Delegates will be asked to leave the course if they have not completed the pre-course work.

Exam

Multiple-choice exam and practical assessments.

Target Audience

New FHSOs.

Minimum Experience

Minimum qualified customer assistant with 6 months' experience (unless training for a new store opening).

Delegates MUST complete a skills assessment prior to booking this training. The skills assessment can be found at M&S World > My World > My People Guide > Recruitment > Recruitment Materials > Store Recruitment CA FHSO skills assessment. Password: FHS07

Validity Period

Indefinite.

We look forward to seeing you on the course. In the meantime, if you require any assistance, please contact **RetailComplianceTraining@marks-and-spencer.com** or call **0845 2260350**.